



The Council of Global Unions' *Quality Public Services—Action Now!* campaign unites public and private sector trade unions, municipal governments and civil society groups in advancing quality public services as the best means of building equitable, sustainable, peaceful and democratic societies. We believe investment in quality public services backed by fair taxation policies is a key solution to the economic crisis.

- ▶ This campaign's global banner embraces diverse affiliate union campaigns on quality public services, and draws together civil society partners to strengthen initiatives.
- ▶ The flexible campaign design helps affiliates to work with their global unions to enhance existing local public service-related campaigns, or to start new ones.
- ▶ Specific campaigns are directed locally by affiliates, while the overall *Quality Public Services—Action Now!* campaign adds value by encouraging broad connections for action, advocacy and information-sharing from the grassroots to global levels.
- ▶ Connect with new allies, build stronger coalitions, and increase your advocacy and lobbying leverage.
- ▶ Share your issues across borders, private and public sector unions and broad social movements at the local, national and global levels.
- ▶ Campaigns can be short- or long-term initiatives.
- ▶ Link your local struggle to global days of action.
- ▶ The campaign's Geneva Charter for Quality Public Services provides a guiding and inspirational focus for citizens, workers, elected leaders, employers and civil society organisations.
- ▶ Partner on research and connect with more resources to support your local campaign.
- ▶ The campaign website connects people, initiatives and information with:
 - the *Take Action!* centre
 - interactive map and database of current campaigns, events, and best practices;
 - common messages and talking points;
 - poster, banner and sticker templates;
 - research resources;
 - campaign videos and photos;
 - social media links; and
 - latest news updates.

Raise the profile and effectiveness of your campaign to new levels. Contact your global union to join in today!
www.QPSActionNow.org

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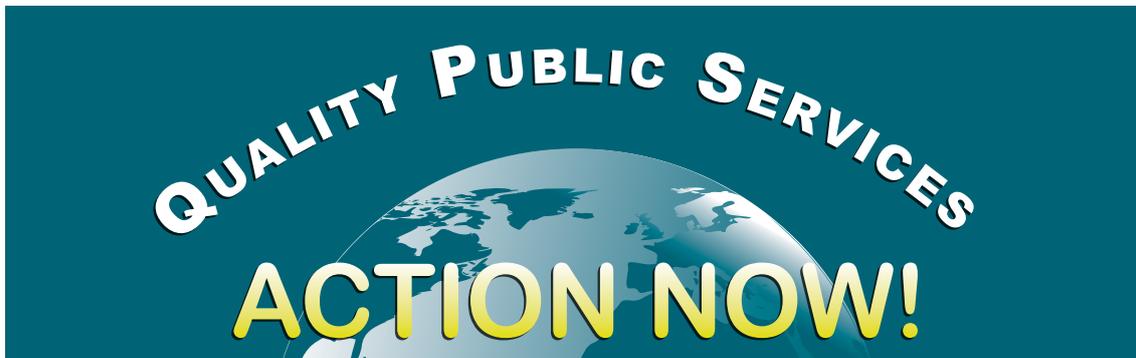
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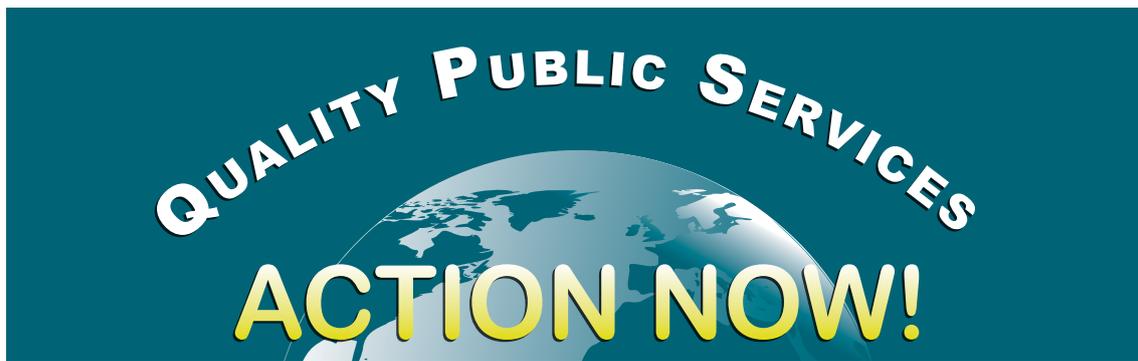


THE GENEVA CHARTER ON QUALITY PUBLIC SERVICES

Adopted by the Council of Global Unions, 24 January 2011

1. Quality public services available to all enhance the quality of people's lives and are fundamental to the creation of societies that are equal, prosperous and democratic. By 'public' we mean serving the general interest rather than particular or individual interests. By 'quality' we mean a culture of service that responds effectively to the needs of people.
2. These services must be universally available and of the highest quality. Access to them must be fair. These conditions enable public services to nourish and enrich our lives and to promote solidarity within our communities.
3. These benefits will not be achieved automatically. In today's world, people yearn for security and lives free from want and fear. But their aspirations will not be realised unless governments and all stakeholders in society work together to create a new vision of quality public services for all.
4. The great challenges of the 21st century will remain unmet unless there is a renewal of commitment to services that will deliver people and communities from ignorance, poverty, conflict and neglect.
5. Therefore, we call for the adoption of a global agenda for quality public services that will provide social justice, sustainable development, equity and a better quality of life for all. Such an agenda requires:
 - ▶ commitment to the right of all people to public services that are universal in their reach and availability, irrespective of social, economic or geographic conditions, and that promote gender equality and equity;
 - ▶ recognition that quality public services are required in developing, emerging and advanced economies for sustainable economic growth and for an equitable distribution of the benefits of growth;
 - ▶ adoption of policies and strategies for human development that meet the fundamental needs of everyone for water, food, energy and housing; enable all to have access to education, health, communications, transport and a plurality of information; preserve cultural diversity and freedom; and ensure the right to decent conditions at work;
 - ▶ good administration that is transparent and free of corruption, in the service of a pluralist, open society.
6. With this in mind, we reaffirm that quality public services can meet the challenges of our times to:
 - ▶ reach the Millennium Development Goals, providing hope for hundreds of millions of women, men, young people and children, bringing them out of poverty, really improving their lives and building a decent future;
 - ▶ respond to the threats of climate change by seizing the opportunities to create green economies;
 - ▶ provide a foundation for the future through better education and health for children and young people;

- ▶ ensure the mobility of people, communication among people and respect for cultural diversity;
 - ▶ defend the social wage for working families, their social security and pensions;
 - ▶ attain gender equality and the empowerment of women;
 - ▶ protect and create opportunities for disadvantaged groups and those who suffer discrimination; and promote diversity of media and information.
7. In meeting these challenges, Global Unions will work together and with others to create a culture of quality in the delivery of efficient, affordable, accountable, well-run and responsive public services for all communities. Global Unions will support actions to reinforce the framework of democratic pluralism supported by transparent institutions, including:
- ▶ legislative bodies that provide good governance and enact just laws and fair rules;
 - ▶ executive authority exercised at all levels that is accountable, is responsive to the needs of people and provides responsible leadership in the application of laws and administration;
 - ▶ institutions of justice that operate independently;
 - ▶ effective international institutions, working with all levels of government to respond to global challenges in an increasingly interdependent global community;
 - ▶ an enabling environment in which the fundamental rights of all people are guaranteed and in which freedom of expression and of media, the freedom of academic research, the right to communicate, and the right to free assembly and freedom of association are paramount;
 - ▶ national and regional regulations that provide for diversity in the media and access to culture;
 - ▶ capacity to respond rapidly and effectively to emergencies, national and regional disasters and conflict.
8. Global Unions will campaign for adequate public resources and a commitment to invest in the future of people and their communities. The time has come to redefine the debate over the generation of necessary public resources. The introduction of user fees is a prescription for inequity. Public-private partnerships generally serve private interests rather than the public good. The debate over resources must focus on the need to serve common interests rather than special interests. Discussion of fair taxation, a core function of democracy, must engage all stakeholders through representative organisations of civil society. Revenue collection must not be limited to individuals but must also include corporate taxation. Philanthropy is not a substitute for fair and reasonable taxation to finance quality public services in all communities.
9. Low income countries may be unable to meet the needs of their people from national resources alone. Working with the international community they must be supported on the path to sustainable development through innovative sources of funding for development, including a tax on international financial transactions.
10. Global Unions assert that the highest quality services can only be delivered by workers whose rights are fully respected. We renew the call to ensure that all workers, whether in the public or private sector, are granted freedom of association and the right to bargain collectively.
11. Global Unions pledge to work with key actors – governments and international agencies, civil society, and business and enterprises – to pursue a new vision of quality public services in the 21st century. The private sector can be complementary to the public sector, but limiting the excesses of the market is central to maintaining democratic balance and ensuring equal rights and sustainability.
12. Today, more than ever before, the world needs to work together for the viability of our planet in a new context of decency, change and hope. That work will succeed when we take our inspiration from the knowledge that quality public services provide quality of life.



CAMPAIGN OUTLINE for union affiliates

The Council of Global Unions' new flagship Quality Public Services-Action Now! campaign officially launches on 23 June 2011, World Public Services Day. The Geneva Charter on Quality Public Services is a key element of this campaign.

This campaign features a flexible approach that enables affiliates to work with their global union federations to enhance existing local public service-related campaigns, or to design new ones. Campaigns are directed locally by affiliates, while the overall *Quality Public Services–Action Now!* campaign adds value by encouraging broad connections for action, advocacy and information-sharing from the grassroots to global levels.

The challenge is to involve union affiliates and allies in local campaign activities that connect with a global vision, while recognising the different priorities and capacity that will influence local decisions about these joint efforts. The opportunity is to combine local and national campaigning with international activities to bring about real change in the long-term.

The Council of Global Unions held the landmark *Quality Public Services–Action Now!* conference in October 2010, bringing together more than 400 labour, civil society and municipal leaders from around the world. Participants contributed to the development of the Geneva Charter for Quality Public Services and an Action Plan to guide the campaign that follows this event. The conference concluded with an historic agreement about the need to defend and advance quality public services for the benefit of all people:

“In the face of widespread cuts to public services, leaders of private and public sector trade unions, municipal governments and civil society groups have made the unprecedented joint commitment to work together to promote investment in quality public services backed by fair taxation policies as the key solution to the economic crisis, and the best way to build peaceful, equitable, democratic and ecologically-sustainable societies. It’s our turn, our future.”

www.QPSActionNow.org



Quality Public Services—Action Now! campaign

**Council of
Global Unions**
www.global-unions.org

Where do we find peace and improved equality between men and women in the world today? In countries where strong public services provide equitable redistribution of wealth, protect democracy and deliver security, justice and decent work.

Chair

Peter Waldorff, PSI

And where the state has failed its people, public service workers are at the forefront of peaceful revolutions demanding democratic change.

Vice Chair

Ambet Yuson, BWI

We could live without private bankers – but how well could we survive without public nurses, teachers, and sanitation or emergency workers?

Past Chair

Aidan White, IFJ

Yet, just when people need these services the most – in the wake of the global financial and economic crises – public services are being slashed in countries across the globe.

Secretary

Sharan Burrow, ITUC

The world suffers from the impact of unregulated, irresponsible financial markets and footloose capital favoured by trade and investment agreements. Linked with this form of globalisation, the exploitation of migrant workers and the explosion of precarious work have undermined rights, conditions and social protection.

Coordinator

Jim Baker

While corporations are able to operate across borders, unions – which are member-directed and have limited resources – have not always been able to move as quickly. However, trade unions today are finding effective new ways to develop and extend international solidarity.

BWI
www.bwint.org



EI
www.ei-ie.org



IAEA
www.iaea-globalunion.org



ICEM
www.icem.org



IFJ
www.ifj.org



ITF
www.itfglobal.org



ITGLWF
www.itglwf.org



ITUC
www.ituc-csi.org



IUF
www.iuf.org



PSI
www.world-psi.org



TUAC
www.tuac.org



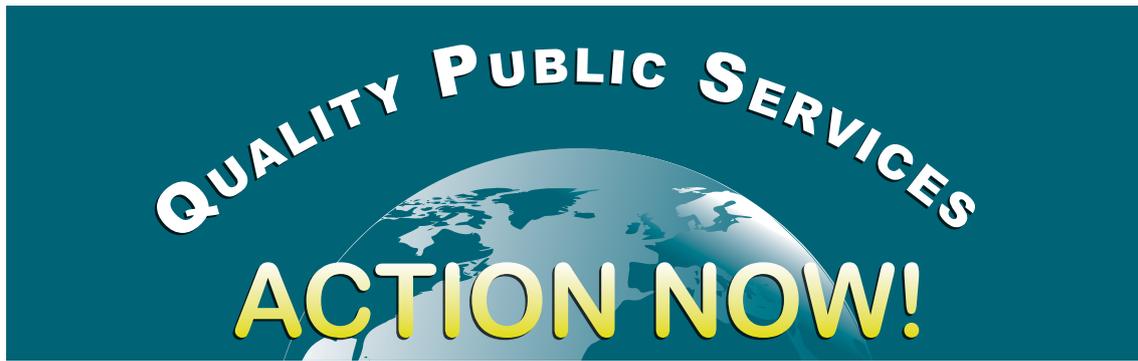
UNI
www.uniglobalunion.org



The Council of Global Unions and our affiliates are committed to connecting local issues to global action. We are building and developing the power of our 21st century global union movement. And we are uniting with citizens and civil society organisations as never before to defend and advance quality public services.

It's time for united action now!

Peter Waldorff
Chair, Council of Global Unions



Campaign vision

The achievement of a peaceful, sustainable and just world where there is more equality and less poverty, where all members of the community have equal access to quality public services, and the workers delivering these services have full rights and secure employment.

This campaign is founded on the understanding that quality public services:

- are designed to invest in the community's future
- have social objectives including gaining equality for women and eradication of poverty
- are adequately funded
- are universally accessible and available
- meet high ethical standards
- provide the infrastructure for a healthy economy
- involve workers in design and delivery decisions
- are delivered by well-trained workers with full worker rights
- are responsive to the community's needs
- are responsive to the needs of women, indigenous people and minority groups
- are democratically-run, with open and transparent decision-making

Campaign objectives (from Action Plan)

1. To place quality public services at the top of every political agenda – local, regional, national and global.
2. To win public and political support for a new agenda for quality public services.
3. To achieve adequate funding for quality public services.
4. To ensure that quality public services are affordable and accessible for all.
5. To promote transparency in funding, determination of priorities, and provision.
6. To demand open procedures and clear rules, including full respect for labour standards, for public procurement of goods and services.
7. To obtain protection of trade union rights for all workers and increase union membership. For public employees, this would enable them to better advocate for themselves and for the people they serve.
8. To assert the role of citizens in democratic processes affecting their access to quality public services.
9. To reaffirm the fundamental importance of quality public services in building communities that are economically and environmentally sustainable, based on social and economic justice.
10. To combat renewed attempts to cut public services, in the wake of the financial crisis, to mobilize against any resurgence of policies based on the dictates of neo-liberal ideology, and to advocate strongly and convincingly for policies based on public interest and facts.

Action Plan elements include:

Connecting the local to the global

The heart of this campaign is linking global with local issues in our unions and cities. Over half of the world's population already lives in cities and by mid-century some two-thirds of all people will live in cities. These cities cannot function without affordable and accessible public transport, decent water supplies and good sanitation, renewable energy, education, healthcare and housing. Further we must work to strengthen north-south equality and rights for all disenfranchised communities.

Building coalitions

This campaign is about strengthening the circle of connection between our local and national unions and our global federations, and civil society. Working people, governments, civil society groups, and employers need to see unions speaking with one voice and acting in solidarity. We must strengthen coalitions with progressive city governments and community organisations, environmental bodies and faith groups which support human rights and democratic accountability. Greenpeace International and GCAP – the Global Call to Action against Poverty, have already signed on.

Recruiting champions for public services

We are asking our families and community members, truck drivers and farmers, students, grandparents, environmentalists, writers and artists, employers, faith leaders and elected politicians to speak out as champions for public services. We seek the support of those who may not normally side with trade unions.

Research and communications

We are developing new ways of sharing ideas and experiences. We must build our own media and social networking systems. And we have to commission and share the research that will support our messages. We will use the internet to ensure that member unions have the ability to suggest strategies, call attention to imminent threats, and participate in mobilization efforts.

New economic visions

The moral authority of private finance is now in serious question. Now is our opportunity to propose what a fair and socially useful means of funding public services might look like.

We must develop new visions for public funding, active democracy, and trade union development.

Participatory and gender-responsive forms of budgeting are among the innovative models to consider.

We must engage the brightest brains among labour staff, research organizations, academics, think tank and independent policy analysts.

Public funding and taxation

The key to investment in quality services is fair taxation. We also need to recognize that deficits continue to be necessary to deal with the economic crisis.

The role of public services as a driver of social and economic growth goes far beyond roads, bridges and physical infrastructure. Social infrastructure in the form of services and social protection benefits is equally important. Public services help create political stability and security for families, and so create new opportunities for sustainable economic growth.

While business success directly depends on public spending for educated workers, infrastructure and social stability – corporations are taking a larger share of the economy in profits, while contributing far less to the health of the communities and nations where they do business. There are cases where a teller contributes more to the community through taxes than the bank she works for.

Media

The media monopolies that dominate the newsstands and airwaves today are not interested in giving real coverage to our issues and messages. So we must stand up for affordable access to the internet, net neutrality, and public broadcasting. We also need to seriously invest in our own media systems, such as LabourStart and RadioLabour, so no one else can determine what the headlines say on our stories.

Working for political change

The increasing cuts will damage public infrastructure such as transport and health care and deprive young people of the education and training they need. Youth unemployment is rising from Spain to Ireland to the United States.

Millions of workers and students took to the streets in protest across Europe in 2010. The new year has been marked by democratic uprisings led by trade unions in North Africa and the Middle East, and widespread protests against attacks on public services and workers in the United States. Further major actions are planned.

Together we must advance a global agenda for quality public services that will provide social justice, sustainable development, fairness, equality and opportunities for a better quality of life for all.

Campaign Outcomes

- Institutions such as governments, international financial institutions, World Trade Organisation, Organisation for Economic Co-operation and Development, United Nations organisations, employers etc. are committed to policies and practices which fund and deliver quality public services in democratic, sustainable, transparent ways.
- Individuals, including union members, community activists, policymakers, politicians and opinion leaders at international, national and local levels have the knowledge, skills, attitudes and behaviours necessary to support quality public services.
- Long-lasting links have been built between local affiliates, allies and global unions that result in the advancement of specific quality public services for community benefit.

Campaign Strategy

Planning

1. Identify the framework – the context – for the campaign and apply to specific locations where policies and practices are having a negative impact, i.e. in a particular city; in one specific sector such as health, education, transport; all sectors; certain levels of government; developing countries etc.
2. Research the relevant targets, i.e. what are the issues, is there a current campaign in place, how and when are decisions made, who influences them, who are the internal leaders, what are the political imperatives, relevant dates and events (e.g., elections).
3. Identify the issues that will mobilise public opinion.
4. Identify other supportive organisations, e.g. non affiliated unions, national centres, NGOs, faith groups, political parties, governments, etc.
5. Assess the current skills and knowledge of individuals including union members, community activists, opinion leaders etc.
6. Establish protocol and process for campaign collaboration among partners.

Setting priorities

Analyse the real situation through criteria such as:

- strength of current existing campaign at location
- potential of winning goals on a specific issue
- global union, affiliate, ally and political considerations
- organisational capacity and strength
- worker rights
- extent and quality of existing public services
- extent of privatisation
- what can be influenced/ changed

For example, where workers have no right to organise, campaigning to win worker rights might be the first priority. Where public services aren't performing well, public sector reform discussion may be the priority.

Timelines

Establish timelines for short-term or long-term campaign activities

Establishing indicators

Set indicators of achievement against the strategic priorities, using the current situation as a benchmark. These should measure quality, quantity or both.

Campaign actions - International

Once the campaign strategy has identified target groups, researched relevant information and established priorities based on the needs of affiliates, the campaign team should:

- form a coalition with potential allies, including NGOs, as basis for joint campaigning
- identify and work with opinion leaders to speak out in support of quality public services
- develop a strategy to lobby and influence identified international organisations
- identify experts who will promote quality public services through participating in seminars, speaking in debates, writing opinion pieces, speaking at public events, etc. such a group could include union representatives, academics, leaders of NGOs, etc.
- develop a database of campaign experiences to share with affiliates
- identify global actions that affiliates and allies can participate in, e.g., week of action for quality public services
- assemble and circulate useful material on QPS issues, e.g., public sector reform, public-public partnerships, quality measurements
- initiate new research on QPS issues, working with supportive research organisations
- review global developments and trends on QPS issues and commission regular reports
- help affiliates and allies to develop relationships for campaign support
- support, advise and assist affiliates with campaigning as required
- regularly review the campaign at set times
- identify and seek funding for specific projects to assist unions and campaign allies to promote quality public services

Campaign actions – Affiliates and campaign partners

Affiliates and campaign partners will develop actions directed at achieving the campaign's vision and objectives, on local or regional terms, with support from the Council of Global Unions campaign advisory group as needed.

To ensure affiliates have ownership of the campaign and actions are relevant and effective in their particular circumstance, decisions about regional, national and local action will be best made by affiliates, with the CGU assisting where possible, and recommending complementary global actions (e.g. a global days/week of action.)

This approach also recognises that many unions currently have campaigns well underway which should be supported and will in the long-term significantly contribute to our overall campaign objectives.

If the campaign is viewed as a path, it is clear that some affiliates are further along that path than others. For affiliates with existing campaigns, the impact of the QPS campaign may be the opportunity to participate in some global activities, to consider adopting some of the campaign messages and images, to use shared knowledge collected through the campaign and to have access to new research and information.

For affiliates who have less capacity, the campaign offers support and assistance in capacity-building and strategic campaign planning, practical assistance through education and support, international solidarity through being part of a global campaign, and potential assistance through joint project activity.

Campaign coordination

QPS-Action Now! team:

- Council of Global Unions campaign advisory group
- Affiliates
- Global unions
- Campaign partners

Activities may include:

- Organising meetings
- Campaign launch
- Media events
- Global actions
- Coordinated lobbying and advocacy

Communications resources may include:

- Campaign logo
- Common messaging
- Media support
- Campaign website
- Electronic news
- Social media
- Poster, leaflets, promotional items
- Campaign kits
- Advertising
- Photo and video documentation
- Research

Sample campaign scenarios

The following are general scenarios only – local campaign goals and activities must be specific.

Example: Despite having reasonable services, community support and good membership levels, workers are denied the right to bargain collectively or participate in social dialogue. This will inevitably affect the quality of public services and the ability of the union to be involved in negotiating positive change. A campaign to win workers rights might therefore be the priority, and the target group is government. Campaign actions may include:

- Building alliances with community groups around the need for quality services
- As part of quality, identifying the need for inclusion and democratic control by service users and workers
- Holding public forums and encouraging discussion on the need for democracy in services
- Building a set of demands on services that include worker rights
- Lobbying government, using material that shows positive role unions can play
- Proposing models of reform of public services that include worker participation
- Using industrial action to support the claim where appropriate
- Using internal (e.g., supportive politicians) and external pressure (e.g., ILO) to force changed policy

Example: The unions might identify the need to influence IMF/World Bank policy and practices and promote quality public alternatives to privatisation. Unions use the strategic planning process to determine who the key decision-makers are and how unions can influence decisions. Unions might decide to:

- Work with community groups to build understanding and knowledge about the role of public services
- Involve the community in identifying a set of demands about services
- Take these demands to government and build a campaign around events such as elections
- Open discussions with government about reform of existing services
- Include this item on the collective bargaining agenda
- Build a collective approach possibly including government, to pressure international funding officials to consider alternatives
- Use evidence of privatisation failures, and successful public sector models, including of public sector reform to back up the case
- Seek global union support for lobbying at international level on these issues

Example: A union identifies that there is an opportunity to build the union and the campaign around a specific issue. For example, a community without adequate water will be responsive to a campaign that targets access to water for the whole community. The campaign priority may be to build support around the provision of this single public service. The target may be government, the international financial institutions, and also the community. Actions could include:

- Building a community movement to demand water as a right
- Using the knowledge of workers to reveal the cause of current problems (e.g. under-funding, corruption)
- Addressing the specific problems in proposed solutions
- Promoting a public alternative, through public- public partnerships and development funding
- Using international stories and expertise to back up the campaign
- Involving supportive institutions such as the World Health Organisation



**Council of
Global Unions**
www.global-unions.org

WHO ARE GLOBAL UNIONS?

Global Unions are international trade union organisations working together with a shared commitment to the ideals and principles of the trade union movement. They share a common determination to organize, to defend human rights and labour standards everywhere, and to promote the growth of trade unions for the benefit of all working men and women and their families. Together they form the Council of Global Unions and represent a combined membership of over 175 million workers.

www.global-unions.org

Chair

Peter Waldorff, PSI

Vice Chair

Ambet Yuson, BWI

Past Chair

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Secretary

Sharan Burrow, ITUC

Coordinator

Jim Baker

BWI – The Building and Woodworkers International is the global union voice for workers in the construction, wood, forestry and allied areas of work. The BWI has 335 affiliates in Africa and the Middle East, Asia and the Pacific, Europe, North America, Latin America and the Caribbean. www.bwint.org

EI – Education International is the global union federation representing 30 million education personnel across 396 nationally affiliated unions in 171 countries and territories around the world. EI proudly acknowledges the contribution of teachers and their unions to deliver high quality publicly-funded education for all from early childhood to higher education. www.ei-ie.org

IAEA – The International Arts and Entertainment Alliance - the global union federation formed by FIM, FIA and UNI-MEI - is an independent and representative organization. The alliance members are recognized and consulted by WIPO, UNESCO, the ILO, the Council of Europe, the European Commission and the European Parliament. FIM and FIA have observer status within the International Organisation of La Francophonie. www.iaea-globalunion.org

ICEM – More than 20 million workers worldwide are members of the International Federation of Chemical, Energy, Mine and General Workers' Unions. It affiliates 467 trade unions in 132 countries and covers the industrial sectors of oil, gas, electricity, mining, chemicals, pharmaceuticals, rubber, glass, cement, pulp, paper and packaging, and environmental services. www.icem.org

IFJ – The International Federation of Journalists is the global voice of journalists. It represents more than 600,000 journalists in 164 national unions covering 125 countries. The IFJ promotes trade union development work and insists that professional rights can only be defended when there are independent, vigorous and representative trade unions for journalists. www.ifj.org

IMF – The International Metalworkers' Federation represents the collective interests of 25 million metalworkers from more than 200 unions in 100 countries. Founded in 1893, the federation covers industries such as steel, non-ferrous metals and ore mining, mechanical engineering, shipbuilding, automobile, aerospace, electrical and electronics. [Note that the IMF is not a formal member of the Council of Global Unions] www.imfmetal.org

ITF – The International Transport Workers' Federation is a federation of 781 transport worker unions in 155 countries, representing 4.6 million transport workers. ITF concentrates closely on campaigns, international networking and union organising. Led by its affiliated unions, today's ITF is responding to globalisation with a planned approach to organising along global transport and supply chains, coupled with strategic campaigns to ensure transport workers' rights are respected the world over. www.itfglobal.org

BWI
www.bwint.org



EI
www.ei-ie.org



IAEA
www.iaea-globalunion.org



ICEM
www.icem.org



IFJ
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ITF
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ITGLWF
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ITUC
www.ituc-csi.org



IUF
www.iuf.org



PSI
www.world-psi.org



TUAC
www.tuac.org



UNI
www.uniglobalunion.org



ITGLWF – The International Textile, Garment and Leather Workers’ Federation is the global voice of textile, garment and leather workers. The ITGLWF brings together 217 trade unions from 110 countries with a combined membership of 10 million workers. www.itglwf.org

ITUC – The International Trade Union Confederation is the main international trade union organisation, representing the interests of working people worldwide. It has 305 affiliated member organisations in 151 countries and territories, with a total membership of 175 million workers. The ITUC’s primary mission is the promotion and defence of workers’ rights and interests, through international cooperation between trade unions, global campaigning and advocacy within the major global institutions. www.ituc-csi.org

IUF – The International Union of Food, Agricultural, Hotel, Restaurant, Catering, Tobacco and Allied Workers’ Associations is an international federation of trade unions composed of 389 trade unions in 124 countries representing a combined representational membership of over 12 million workers. www.iuf.org

PSI – Public Services International is a global union federation representing more than 20 million women and men working mainly in public services in 150 countries. Two-thirds of our members are women, many of whom work in the health and social care sectors. PSI advocates for the strong, quality public services that are key to building sustainable, peaceful, just and equitable societies. www.world-psi.org

TUAC – The Trade Union Advisory Committee to the Organisation for Economic Co-operation and Development helps labour unions engage with the OECD. This international trade union organisation has consultative status with the OECD and its various committees. www.tuac.org

UNI – UNI Global Union fights for dignity in the workplace, driving a plan to organise the global workforce of skills and service workers. With 20 million workers in 900 unions worldwide, UNI fosters international solidarity and provides a voice at the international level for all its members. www.uniglobalunion.org